



Tecumseh: Warranty Return Instructions

- 1. You may get verification of valid warranty **prior** to processing via the following email addresses: us.warranty@tecumseh.com, or penny.barton@tecumseh.com.**
- 2. Return failed products and paperwork:**

WHOLESALER: Fill out TP-625 warranty tag (**example included – see page 3) and a copy of proof of sale invoice (sale date and serial number required) put in the mail to the Verona address below. Put the hard copy (bottom copy) of the tag on the item being returned. Attach form to compressor with part-wire if possible, avoid taping over serial label. **Retain a copy of the tag and invoices for your files. We use the tag for reference to locate the claim.**

OEM: Please attach your reject tags (if available) and note any special return numbers provided. (SSAR, SAR Blanket for Line rejects and/or Field failures, etc....) Provide return paperwork, so that we can reference and process return information properly.

- 3. Shipping Instructions**

Packages with a shipping weight **greater than 150 lbs.** shall be shipped collect via one of Tecumseh Product Company's preferred carriers, otherwise ship "Pre-Paid" via UPS, FedEx, DHL or courier (note exception below for Controllers). **NEVER USE UPS FOR COLLECT FREIGHT!!**

All warranty returns for Goods other than Controllers, ship to:

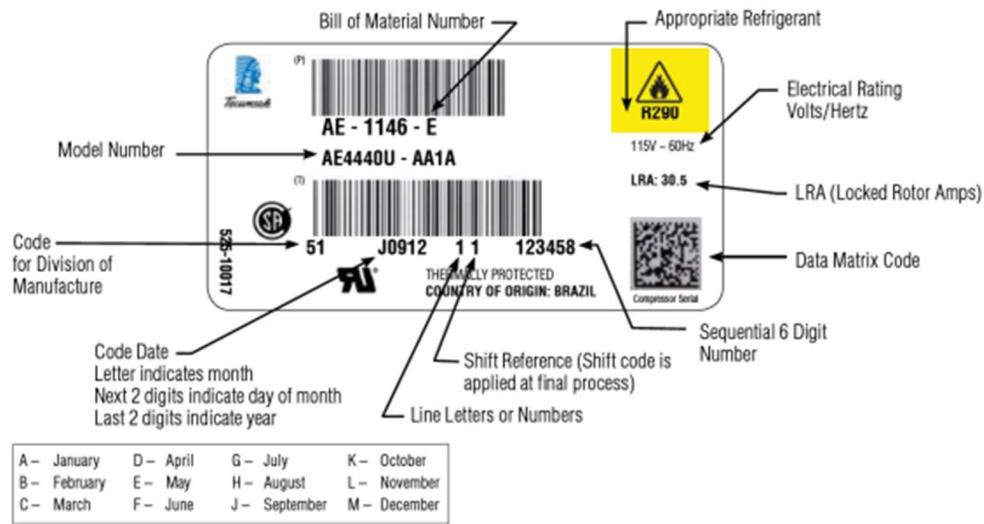
WARRANTY ADMINISTRATION
TECUMSEH PRODUCTS COMPANY LLC
5424 Highway 145 South
Verona, MS 38879

**All warranty returns for Controllers must be shipped "COLLECT"
via FedEx to:**

WARRANTY ADMINISTRATION
TECUMSEH PRODUCTS COMPANY LLC – MASTERFLUX
5683 Hines Drive
Ann Arbor, MI 48108



Identification of Date of Manufacture (Reciprocating & Rotary Type Compressors & Cond. Units)
The serial label on Tecumseh's reciprocating and rotary type compressors and condensing units includes the "Month, Day and Year" of manufacture.



All Tecumseh reciprocating and rotary compressors and/or condensing units manufactured with a "Code Date" of **E0115** or later, are subject to the new Warranty Policy.

As example: The serial number that you would submit to us for warranty for this label would be: **51 J0912 11 123458.**



Tecumseh

THIS IS AN EXAMPLE OF A WARRANTY TAG. PLEASE DO NOT PRINT OUT
AND USE THIS TAG....IT'S JUST AN EXAMPLE.

AUTHORIZED WHOLESALER WARRANTY RETURN TAG

205018

Authorized Wholesaler _____		Branch Location # _____		TAG NO. 49781	
<input type="checkbox"/> Extended Warranty (If checked, attach copy of your Bill of Sale & provide no.) _____		<input type="checkbox"/> Component Part		DATE / /	
INOPERATIVE COMPRESSOR / CONDENSING UNIT / COMPONENT PART					
Model No. _____		Bill of Material _____		Serial No. _____	
Date of Sale _____ / _____ / _____		Date of Claim _____ / _____ / _____		Mfg. Date _____	
Month	Day	Year	Month	Day	Year
REPLACEMENT COMPRESSOR / CONDENSING UNIT					
Model No. _____		Bill of Material _____		Serial No. _____	
Date of Sale _____ / _____ / _____		Month		Year	
EQUIPMENT / APPLICATION					
Equipment Mfr. / Brand Name _____		Application _____		Serial No. _____	
Manufacturers Unit Model No. _____		Serial No. _____		Type of Refrigerant _____	
Date of Original Equipment Installation _____ / _____ / _____		Month		Day	
How many compressors have been replaced on this equipment? _____					
CAUSE OF WARRANTY CLAIM (CHECK ONE OR MORE)					
Noise	No Start	Performance	Refrigerant Leak	EQUIPMENT	
<input type="checkbox"/> Start up	<input type="checkbox"/> Locked up	<input type="checkbox"/> High/low amps	<input type="checkbox"/> Suction	<input type="checkbox"/> A/C, Split	
<input type="checkbox"/> Shut down	<input type="checkbox"/> Will not start	<input type="checkbox"/> Will not cool	<input type="checkbox"/> Discharge	<input type="checkbox"/> Parallel	
<input type="checkbox"/> Steady	<input type="checkbox"/> Will not run	<input type="checkbox"/> Runs hot/overheats	<input type="checkbox"/> Process	<input type="checkbox"/> A/C, Packaged	
<input type="checkbox"/> Internal rattle	<input type="checkbox"/> Grounded/shorted	<input type="checkbox"/> High suction pressure	<input type="checkbox"/> Service valve	<input type="checkbox"/> Heat pump split	
<input type="checkbox"/> Excessive vibration	<input type="checkbox"/> Overload trips	<input type="checkbox"/> Runs but will not pump	<input type="checkbox"/> Other _____	<input type="checkbox"/> Heat pump package	
<input type="checkbox"/> Intermittent	<input type="checkbox"/> Open circuit			<input type="checkbox"/> Remote condenser	
				<input type="checkbox"/> Room air conditioner	
				<input type="checkbox"/> RV / Transport A/C	
<input type="checkbox"/> Low Capacity (Describe symptoms) _____		<input type="checkbox"/> Suction		<input type="checkbox"/> Parallel	
<input type="checkbox"/> Other (Please explain) _____		<input type="checkbox"/> Discharge		<input type="checkbox"/> Single	
Why was service call initiated? _____					
Your Name _____		Phone _____		E-mail _____	
Contracting Company _____					
All Returns MUST be tagged. Failure to tag or supply requested information will result in credit delay or denial.					
TP625 Rev B/13					



State Abbrev.	Column1	Primary Carrier	Backup Carrier
AL	■■■ Alabama	AAA Cooper	Southeastern
AZ	■■■ Arizona	XPO	Fedex Priority
AR	■■■ Arkansas	Southeastern	ABF
CA	■■■ California	XPO	ABF
CO	■■■ Colorado	ABF	XPO
CT	■■■ Connecticut	ABF	XPO
DE	■■■ Delaware	ABF	XPO
DC	■■■ Washington, D.C.	ABF	Southeastern
FL	■■■ Florida	AAA Cooper	ABF
GA	■■■ Georgia	Southeastern	AAA Cooper
ID	■■■ Idaho	ABF	XPO
IL	■■■ Illinois	XPO	AAA Cooper
IN	■■■ Indiana	AAA Cooper	ABF
IA	■■■ Iowa	AAA Cooper	ABF
KS	■■■ Kansas	ABF	Southeastern
KY	■■■ Kentucky	XPO	ABF
LA	■■■ Louisiana	AAA Cooper	XPO
ME	■■■ Maine	ABF	XPO
MD	■■■ Maryland	ABF	XPO
MA	■■■ Massachusetts	ABF	XPO
MI	■■■ Michigan	XPO	ABF
MN	■■■ Minnesota	ABF	XPO
MS	■■■ Mississippi	Southeastern	XPO
MO	■■■ Missouri	XPO	Southeastern
MT	■■■ Montana	ABF	XPO
NE	■■■ Nebraska	ABF	Southeastern
NV	■■■ Nevada	XPO	ABF
NH	■■■ New Hampshire	ABF	XPO
NJ	■■■ New Jersey	ABF	XPO
NM	■■■ New Mexico	XPO	ABF
NY	■■■ New York	ABF	XPO
NC	■■■ North Carolina	XPO	ABF
ND	■■■ North Dakota	ABF	XPO
OH	■■■ Ohio	ABF	XPO
OK	■■■ Oklahoma	AAA Cooper	ABF
OR	■■■ Oregon	ABF	XPO
PA	■■■ Pennsylvania	XPO	ABF
RI	■■■ Rhode Island	ABF	XPO
SC	■■■ South Carolina	AAA Cooper	ABF
SD	■■■ South Dakota	ABF	Southeastern
TN	■■■ Tennessee	AAA Cooper	Southeastern
TX	■■■ Texas	ABF	AAA Cooper
UT	■■■ Utah	ABF	XPO
VT	■■■ Vermont	ABF	XPO
VA	■■■ Virginia	ABF	XPO
WA	■■■ Washington	ABF	XPO
WV	■■■ West Virginia	ABF	Fedex Priority
WI	■■■ Wisconsin	XPO	Southeastern
WY	■■■ Wyoming	ABF	XPO